


Anitha - Cholan Tours Pvt Ltd

From: IndiGo <reservations@customer.goindigo.in>
Sent: 08 December 2022 16:48
To: anitha@cholantours.com
Subject: Your IndiGo Itinerary - DKWC2S



PNR/Booking Ref.: DKWC2S

Status	Date of Booking*	Payment Status
CONFIRMED	08 Dec 22 11:17:25 (UTC)	Approved
*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.		

IndiGo Passenger - 1/1	Check-in now	Flight Status
 Ms. Elizabeth jane rance Williams		

IndiGo Flight(s)							
Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
31 Dec 22	Chennai (T4)	11:35	6E1203 (A320)	10:20	Colombo	12:55	

Not allowed! 

These items are Dangerous Goods and are not permitted to be carried as hand baggage or check in baggage.


Lighters, Matches


Flammable Liquids


Toxic


Corrosives


Pepper Spray


Lithium Batteries


Sharp objects


Tools


Flammable Solids


Explosives


Compressed Gases

Tips for hassle free Travel experience



Check-in Online To save time and skip queues.



180 min before departure Reach the airport to allow yourself sufficient time for check-in, immigration & security.



75 min before departure Get your boarding pass and drop your bags.



60 min before departure Proceed for boarding. Boarding gate closes **25 min** prior to departure.

Travel and Baggage Information

MAA → CMB

- Fare Type: **Regular Fare**
- Airport counters close **75 minutes** prior to the scheduled departure time.
- Boarding gates close **25 minutes** prior to the scheduled departure time.
- **Check-in baggage allowance:** 30kg
- **Disclaimer:** For eligible passengers with '6E Double Seat' bookings, an additional 10 kg allowance will be applicable. Allowance of 20 kg/ 25 kg/ 30 kg is applicable per person (2 piece only), basis the sector. At the airport, INR 2000 per piece will be chargeable. Additional excess baggage charges may apply.
- **Hand Baggage:** One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.
- All passengers must present valid travel documents in original like passport, visa, etc. as required by the law of the destination country, at the time of check-in.
- **For Cards issued outside India:** All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.
- Regulations are frequently changing, and different entry and transit rules may apply to vaccinated and non-vaccinated passengers and those travelling from specified countries. So, before you travel, please check our International Guidelines for the latest updates.

Travel advisory: Safety during COVID-19

We seek your kind assistance to safeguard your well-being, as well as that of your fellow passengers and our crew on board our flights, by following the guidelines set out below:

- All customers should wear a **mask** and **sanitize their hands** before proceeding to the boarding gate.
- Customers must wear a **face mask covering their nose and mouth**, throughout their journey with IndiGo. The mask may be removed **only** while eating and drinking.
- Please maintain appropriate **social distancing** while boarding and de-boarding the aircraft.
- Kindly **adhere to all the announcements and other directives** issued by our ground staff and/or crew at all points of time during your journey.
- Customers are also requested to **familiarise themselves** with the guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:

[https://www.civilaviation.gov.in/sites/default/files/Guidelines for Air Passengers 21May.pdf](https://www.civilaviation.gov.in/sites/default/files/Guidelines%20for%20Air%20Passengers%2021May.pdf)
<https://www.mohfw.gov.in/pdf/Guidelinesfordomestictravelflighttrainshipbusinterstatetravel.pdf>

- **Caution:** Customers are advised to strictly follow all COVID-19 protocols. Failure to comply with these guidelines and the directions of our ground staff and/or crew may attract penal action against the concerned individual.

For Your Benefits



Terms & Conditions

- For more information on your itinerary, please [click here](#)
- To read our conditions of carriage as per Indian regulations, please [click here](#)
- For details on the Passenger Charter issued by the Ministry of Civil Aviation (MoCA), please [click here](#)

For your information

A limited number of MacBook Pro 15-inch laptops purchased between Sept 2015 - Feb 2017 contains a battery that may be replaced and are not allowed on board; however, laptops purchased during this period are affected. Customers are advised to visit the Apple Support website to determine if their unit is affected. Power banks/portable mobile chargers and e-cigarettes are prohibited in check-in baggage.

AirSewa app & website

enables travellers to submit grievances & seek information on air travel in India

Fare Summary			Personal contact information	
			Address : No 5, Annai Avenue,	
			Company Name : CHOLAN TOURS PRIVATE LIMITED	
Total Fare			Home Phone : 91*9944078153	
Refund Amount			Email : anitha@cholantours.com	

[Update Contact details](#)

Interglobe Aviation Ltd.(IndiGo), Global Business Park, Gurgaon, Haryana, India. Call 0124-4973838 or 0124-6173838



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