

# IndiGo

## PNR/Booking Ref.: V5SBYQ

Status	Date of Booking*	Payment Status			
CONFIRMED	15Nov24 10:27:21 (UTC)	Approved			
*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.					

IndiGo Passenger - 1/2

Flight Status

IndiGo Flight(s)



### Ms. Ursula Kachlik schrumpf

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
17 Mar 25	Chennai (T2)	11:30	6E 1175 (A320)	10:15	Colombo	12:50	

Status	Date of Booking*	Payment Status	
CONFIRMED	15Nov24 10:27:21 (UTC)	Approved	

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IndiGo Passenger - 2/2

Flight Status

IndiGo Flight(s)



Mr. Werner herbert Schrumpf

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via	
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17 Mar 25 Chennai **(T2)** 11:30 6E 1175 (A320) 10:15 Colombo 12:50



Refer Section-3, Series M Part IV of the Civil Aviation Requirements for information on facilities in cases of denied boarding, cancellations, and delays. Details at DGCA website: Home | Directorate General of Civil Aviation | Government of India (dgca.gov.in)

#### Tips for hassle free Travel experience



**Check-in Online** To save time and skip queues.



180 min before
departure Reach the
airport to allow yourself
sufficient time for checkin, immigration &
security.



**75 min before departure** Get your boarding pass and drop your bags.



**60 min before departure** Proceed for boarding. Boarding gate closes **25 min** prior to departure.

## Travel and Baggage Information

#### $MAA \rightarrow CMB$

- · Fare Type: Tactical Fare
- Airport counters close **75 minutes** prior to the scheduled departure time.
- Boarding gates close 25 minutes prior to the scheduled departure time.
- Check-in baggage allowance: 30kg
- **Disclaimer:** For eligible passengers with '6E Double Seat' bookings, an additional 10 kg allowance will be applicable. Allowance of 20 kg/ 25 kg/ 30 kg is applicable per person (2 piece only), basis the sector. At the airport, INR 2000 per piece will be chargeable. Additional excess baggage charges may apply.
- Hand Baggage: One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For Stretch &

Stretch+ users, One hand bag up to 12 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.

- All passengers must present valid travel documents in original like passport, visa, etc. as required by the law of the destination country, at the time of check-in.
- For Cards issued outside India: All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.
- Regulations are frequently changing, and different entry and transit rules may apply to vaccinated and non-vaccinated passengers and those travelling from specified countries. So, before you travel, please check our International Guidelines for the latest updates.

#### Terms & Conditions

- For more information on your itinerary, please click here
- To read our conditions of carriage as per Indian regulations, please click here
- For details on the Passenger Charter' issued by the Ministry of Civil Aviation (MoCA), please click here

For your information

A limited number of MacBook Pro 15-inch laptops primarily so between Sept 2015 - Feb 2017 contains a battery that need be replaced and are not allowed on board; however, not all laptops purchased during this period are affected. Customers advised to visit the Apple Support website to determine if th unit is affected. Power banks/portable mobile charges and e-cigarettes are prohibited in check-in baggage.

for safety-related information, please visit the DGCA website

AirSewa app & website enables travellers to submit grievances & seek information on air travel in India



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