



Date of Issue: 23 Oct 2025

Booking Reference Airline PNR:
7XVETR

Alliance Air Customer Care :
+91 44 42554255(Toll)
support@allianceair.in

Date of Departure	Flight Number	Departure / Terminal	Time of Departure	Arrival / Terminal	Time of Arrival	Status of Booking	Fare Type	RBD/Fare Basis
16 JAN 2026	9I623	MUMBAI / T1	1145	DIU / T1	1300	Confirmed (RR)	Refundable	U/USAV
Sr. No : Passenger Details : Ticket Number : Seat No. : Baggage : Barcode :								
1	MRS. ANNE FIONA SILLER (Adult)	000 0061617338	NIL	15 KG				
2	MR. IAN ALEXANDER FORDER (Adult)	000 0061617339	NIL	15 KG				
MUMBAI T1 (BOM) - CHHATRAPATI SHIVAJI INTERNATIONAL AIRPORT					DIU T1 (DIU) - DIU AIRPORT			
Contact & GST Details					Payment Details			
Contact Details: MRS ANNE FIONA SILLER / reservations@cholantours.com GSTN Details: 33AAECC2485L1ZJ / CHOLAN TOURS PRIVATE LIMITED Ticket is not valid before / after: BOM-DIU : 16-JAN-26/16-JAN-27					Payment Type: Issued by tbo-hdq-del Form of Payment: Agent Book Pay via WS Payment Date: 23-OCT-25 Approval Code: NA			
Additional information								
Free Check-in Baggage allowance Adult & Child:- To & From : Delhi – Kullu / Kullu-Delhi 10 Kgs. All other routes – 15 Kgs. Infant:-Check-in baggage:- Nil Pre Paid Baggage weight / No. of Pieces BOM-DIU : 10 Kgs / 2 Endorsements Valid on 9I flights only.								



NOTE

Scan the bar code at the self check-in points in the airport.

Goods and Services Tax (GST) shall be levied at applicable rates on all air transportation services provided by Alliance Air, except in cases specifically exempted under law.

Passenger Charter : To know the details of Passengers rights & regulation , here the online link of Passenger Charter as advised by the Ministry of Civil Aviation has mentioned below <https://www.civilaviation.gov.in/ministry-documents/passenger-charter-of-rights>

IMPORTANT INFORMATION

1. Contact Details :It is mandatory for the passengers to provide correct phone number and E-mail address in the PNR even if booked through a travel agency to enable us to inform of flight delays or cancellations.
2. Travel Documents : As per government directives, all passengers have to carry a valid photo identification with them throughout the journey to be checked at any point. Carry a valid boarding pass, ID proof and any relevant documents, including visas or entry permits.
3. Reporting time at airport:-
Domestic flights – at least 02 hours before scheduled departure
International flights – at least 03 hours before scheduled departure
Counter closing time at airport: -
Domestic flights – 60 minutes before scheduled departure
International flights – 75 minutes before scheduled departure

Web / Mobile Check-in:-
As per Govt. Directive, it is mandatory for the passengers to complete their Check-In online in advance and carry E-boarding card with them. Online Check-in facility shall be available from 48 hours and up to 2 hours prior to departure. Check-in now at www.allianceair.in/check-in.html.
Boarding gate closing time at airport:- 20 minutes before scheduled departure. Please report at the departure gate at the indicated boarding time.
Check-in deadlines may vary at different airports and for particular flights.
4. Cabin and Checked in Baggage:
Cabin Baggage (Hand Baggage): 1 piece not more than 5kgs, plus Laptop or Ladies purse. Hand baggage dimensions:- Height 40 cms (16 inches) + Length 30 cms (12 inches) + Width 15 cms (06 inches). Total Dimensions - 85 cms.
Check –in baggage dimensions: - Height 80 cms(32inches) + Length 40 cms (16 inches) + Width 150 cms (60 inches).
Total Dimensions :- 270 cms
Restricted Check-in baggage allowance:-
To & From : Kullu 10 Kgs.
All other routes in domestic – 15 Kgs & International – 20Kgs
There is no free baggage allowance for infants in Check-in baggage. Infants are entitled for 5 kgs of hand baggage.
Excess baggage charges will be applicable for carriage of baggage over and above the permitted free baggage allowance.
Pre paid excess baggage can also be booked through our call center / website at a discounted price.

5. Prohibited Items

When packing your bags, please keep in mind the items that are prohibited from being carried and regulations on the carriage of liquids, aerosols and gels.Power Banks cannot be carried in Checked-in baggage but can be carried in Hand baggage. For details of Dangerous Goods not permitted in Hand Baggage / Checked-in baggage:-<http://www.allianceair.in/baggage-restricted.html>



Unauthorized Satellite phones are not allowed as per the MOCA guidelines F.No.CAS-7(1)/2008/Div-1 (Restricted Articles)-96898 on dated 19.01.2023

6. Flights, Schedules, Delays and Cancellations:-

Flight Schedules are subject to change and applicable regulatory approvals. Passengers are requested to confirm the schedule before reporting at the airport from our call center.

Changes / Cancellations in the bookings can be made only up to 2 hours prior to scheduled departure with change / cancellation fee and difference in fare if applicable.

At any time after a booking has been made, we may change our schedules and/or cancel, terminate, divert, postpone, reschedule or delay any flight where we reasonably consider this to be justified by circumstances beyond our control, or for reasons of safety, or for commercial reasons. Circumstances beyond Alliance Air control can include, without limitation, weather, air traffic control, mechanical failures, acts of terrorism, acts of nature, force majeure, strikes, riots, wars, hostilities, disturbances, governmental regulations, orders, demands or requirements, shortages of critical manpower, parts or materials, labour unrest etc. Alliance Air will not be responsible for any loss incurred by the passengers for transfer / connections to other carriers. For facilities to be provided due to the denied boarding, delays and cancellations, the Civil Aviation Requirements issued under Section - 3 Air Transport, Series 'M' Part IV issue I, dated August 6, 2010 shall be applicable. At times, there are circumstances, which are beyond our control like weather related phenomena of fog. This may cause inconvenience to you due to flight delays, rescheduling and cancellations.

7. Travel Advisory :Covid – 19 Safety : Passengers are advised to strictly follow all COVID-19 protocol. It is preferable to wear masks covering nose and mouth at all times, sanitize your hands regularly and maintain safe distance during your journey. Passengers are request to take a note of the following guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:

https://www.civilaviation.gov.in/sites/default/files/Guidelines_for_Air_Passengers_21May.pdf

<https://www.mohfw.gov.in/pdf/Guidelinesfordomestictravelflighttrainshipbusinterstatetravel.pdf>

8. Unruly Behavior

If in our reasonable opinion passenger conduct is observed as to endanger the aircraft or any person or property on ground or on board, or obstruct the crew in the performance of their duties, or fail to comply with any instructions of the crew, including or display behavior creating inconvenience to the other passengers Alliance Air will have full right to take all steps/measures to prevent any such act.

9. Miscellaneous Information:-

- Your ticket is stored in our booking system. This booking is governed by Alliance Air fare rules and conditions of carriage. Components of the tariff may undergo a change at any time, without prior notice. Value of refund would depend on the type of fare and applicable fare rules.
- Flight schedules are subject to change and approval by authorities.
- International Passengers without valid visa to the arrival destination will not be permitted to board unless visa on arrival is permitted or visa is not required for such passengers as per the laws of the arrival destination.
- Alliance Air offers choice of seat to passengers who want to purchase in advance. Passengers with special needs or passengers requiring wheelchair assistance should contact the airline 24 hours in advance.
- DigiYatra, is an initiative by Ministry of Civil Aviation, Government of India. It allows you to skip the queues and enjoy faster, contactless movement to the boarding gate. Please avail this facility whilst flying on Alliance Air domestic flights at select airports for paperless access from airport entry to boarding
- We strongly recommend that all valuables (e.g. camera, jewellery, cash, electronics, perishables items, etc.) and medication shall be carried in cabin baggage only. Alliance Air assumes no responsibility for any pilferage/ damage to valuables.
- We recommend you show your e-ticket from your mobile phone to Go Paperless and save the tree.
- Please ensure that passenger's booking name matches with proof of identification.
- You may refer to the terms and conditions in detail on our website. For terms and conditions, please visit our website www.allianceair.in or contact our call center number +91-4442554255