



*Date of Booking 20 May 2023 08:23

PNR/Booking Ref.

ZKCT5B Confirmed

Payment Status

Complete

Passenger Information

Mr Arun Kumar K S Adult		
Sector	Seat	6E Add-ons
COK - BLR	-	-

 **Departing Flight** • 6E6922 (A320) • 15 Aug 2023 • Check-in Closes: 19:00 hrs



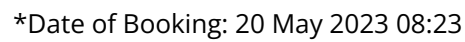
Kochi
COK - Kochi International Airport (Terminal 1)
20:00 hrs, 15 Aug 2023

→
1h 5m

Bengaluru
BLR - Kempegowda International Airport (Terminal 1)
21:05 hrs, 15 Aug 2023

* Booking Date reflects in UTC (Coordinated Universal Time), all other timings mentioned are as per local TIME

All common information will be on last page



S. No.	Sector	Adult
1.	COK - BLR	Check-in: 15KG, Cabin: Up to 7KG

* Check-in : 1 piece only | Cabin : One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.

Contact Details

Airfare Charges	2,184.00 INR
Aviation Security Fee	236.00 INR
User Development Fee	271.00 INR
GST for Kerala	109.00 INR
Total	2,800.00 INR

Address	NoXXX
Company Name	CHOLAN TOURS PRIVATE LIMITED
Passenger Mobile number	99XXXXXX53
Email ID	anXXXXXXXXXXXXXXXXXom

1. Goods and Services Tax (GST) shall be levied at applicable rates on all air transportation services provided by IndiGo, except in cases specifically exempted under law.
2. This is not a GST invoice. For GST details, please refer the GST invoice which shall be sent to the email address in the name of the First passenger, mentioned in this itinerary. In case of a booking made by a GSTIN holder, the GST invoice shall be sent in the name of the GSTIN holder to the email address mentioned while providing the GSTIN information at the time of reservation.
3. Additionally, passengers may download the GST invoice using their PNR number on the IndiGo website www.goindigo.in.
4. GST shall also be applicable on any special services requested by the passenger at applicable rates.
5. Tax Invoices shall be only in INR, even in cases where the payment is made in a currency other than INR.
6. Airfare Charges include Base Fare, Fuel Charge and CUTE Charge.
7. PSF/ASF/UDF/ADF are collected on behalf of the Airport Authority of India (AAI)/Other Airport Operators. In case of no-show, you can claim the taxes on www.goindigo.in

To avail Vaxi Fare, passengers are required to carry their COVID-19 vaccination certificate issued by the Ministry of Health & Family Welfare, Government of India, or display their vaccination status on the Arogya Setu mobile app, at the airport check-in counter/boarding gate – failing which, applicable difference in fare and change fee may be charged.

To see our Condition of Carriage please visit: <https://www.goindigo.in/information/conditions-of-carriage.html>

Travel advisory: COVID-19 Safety:

We seek your kind assistance to safeguard your well-being, as well as that of your fellow passengers and our crew on board our flights, by following the guidelines set out below:

- It is preferable to wear masks covering nose and mouth at all times, sanitise your hands regularly and maintain safe distance during your journey.
- Kindly **adhere to all the announcements and other directives** issued by our ground staff and/or crew at all points of time during your journey.
- Customers are also requested to **familiarise themselves** with the guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:
https://www.civilaviation.gov.in/sites/default/files/Guidelines_for_Air_Passengers_21May.pdf
<https://www.mohfw.gov.in/pdf/Guidelinesfordomestictravelflighttrainshipbusinterstatetravel.pdf>
- **Customers are advised to strictly follow all COVID-19 protocols. Failure to comply with these guidelines and the directions of our ground staff and/or crew may attract non-penal action against the concerned individual.**

Must Read:

Free checked-in baggage allowance for domestic flights - 15 Kg per person (1 piece only). For eligible passengers with '6E Double Seat' or '6E Triple Seat' bookings, an additional 10 kg allowance will be applicable. Baggage in excess of 15 kg will be subject to additional charges of INR 550 per kg. Additional pieces of baggage will be subject to additional charges of INR 1000 per additional piece, in addition to the excess baggage charges of INR 550 per kg. Excess Baggage charges are non-refundable in case of no shows and gate no shows.

Free checked-in baggage allowance for international flights - 20 Kg per person (2 piece only). Free checked-in baggage allowance for travel to Jeddah is 30 kg and from Jeddah is 30 kg including Zam zam water. For travel to and from Abu Dhabi, Doha, Dubai, Hong Kong, Kuwait, Muscat, Riyadh, Sharjah and Yangon, the checked-in baggage allowance is up to 30 kg per adult and child. This allowance does not apply to infants. Additional pieces of baggage will be subject to additional charges of INR **2000** per

additional piece

For Charter bookings, check-in baggage allowance for DEL-EVN will be 25 Kgs, for BOM-EVN it will be 20 Kgs, COK-EVN it will be 15 kgs and BOM-AUH is 70 Kgs.

Free Hand Baggage Allowance: One up to 7 kg and 115 cm (L+W+H), shall be allowed per customer. For contactless travel, we recommend placing it under the seat in front of you on board.

Disclaimer: For flights under Vande Bharat Mission, the baggage allowance will 30kg (check-in baggage) +7kg (hand baggage).

For Cards issued outside India: All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.

For Infants valid birth certificate is required.

Passengers without valid visa to the arrival destination will not be permitted to board unless visa on arrival is permitted or visa is not required for such passengers as per the laws of the arrival destination.

In case of international travel, nationality of passengers will be verified at the check-in counters at the airport. In the event, the information regarding nationality of passengers provided during purchase of tickets is found to be incorrect, certain additional fees/taxes (mandated by certain governmental bodies/airport operators) may be required to be paid upfront at the check-in counter. In the event of refusal to pay such additional fees/taxes, IndiGo reserves its right to refuse carriage to such passengers in accordance with its Conditions of Carriage.

Fog Advisory Customer satisfaction and hassle free travel are of utmost importance to us.

At times, there are circumstances, which are beyond our control like weather related phenomena of fog. This unexpected phenomenon may cause inconvenience to you due to flight delays, rescheduling and cancellations.

We appreciate your patience and request for your kind cooperation in these times.

We will endeavor to give you proactive information through text messages or emails. However, we would urge you to call our Call Centre or check updates on your flight at 0124-6173838 / 0124-4973838.

Alternatively, to know flight status you can:

- Download mobile app.
- Visit website – www.goindigo.in
- Tweet us @IndiGo6E, follow us on Facebook.
- Send SMS, ST[space]flight number[space]departure date of flight as DDMM. For example: to know the status for 6E-333 for 11th February send "ST 333 1102" to 566772.
- Live chat on website.

General:

Check-in at www.goIndiGo.in is available. This service is not available for international travel and customers with infants or groups.

Changes/cancellations are permitted 3 hours prior to scheduled departure (domestic sector) and (4) hours prior for international sectors) with payment of change/cancellation fee and difference in fare if applicable.

A security search is compulsory.

A valid photo id, in original, is required for each person travelling. For foreign nationals, only passport, in original, will be considered as a valid photo id. For detailed terms and conditions, log on to www.goIndiGo.in

Check Your Flight Timings: To know the flight status on the day of departure, contact our 24 X 7 call centre departure, contact our 24 X 7 call centre or logon to our website or mobile app (available on iPhone, Windows, Android and Blackberry), or send an sms to 566772 in the following format: "ST[space]3 digit flight number[space]departure date of flight as ddmm". For example: to know the status for 6E-333 for 11th February send "ST 333 1102" to 566772.

Indian Nationals travelling to and from Kathmandu are required to carry either Passport or Voter's Id Card only as their valid photo Id, no other photo Id will be considered as valid.

Airfare Charges include Base Fare, Fuel Charge, CUTE Charge and Agency Commission payable to travel agents (if applicable).

Passengers going to UAE/ Oman from India on tourist/ employment visas require an 'OK TO BOARD' comment in their PNR. Please check with your visa issuing agency.

Name changes are not permitted on your booking.

Hot and cold food and beverages as shown in the Food and Beverage Menu may be purchased on board, subject to their availability. For ATRs and flights below 60 minutes flying time hot food or beverages will not be offered. On select flights below 30 minutes flying time only limited snacks (cookies and nuts) and water will be offered.

LED / LCD TVs of more than 99.06 cm in size will be charged. Refer to www.goIndiGo.in.

This booking is governed by IndiGo's fare rules and Conditions of Carriage that are available from Airport Counters, IndiGo Shops or www.goIndiGo.in

Flight schedules are subject to change and approval by authorities.

IndiGo reserves the right to deny boarding if credit card information is not supplied at check-in.

Hot Food and Beverages shall not be served on short sector flights.

Damaged, defective or recalled lithium batteries are prohibited from carriage by air. Customers are advised not to carry older generation Apple MacBook Pro laptops with 15 inch screen, purchased between September 2015 and February 2017 in hand baggage as well as in check-in baggage. In case the battery of such laptop is replaced, kindly carry the receipt of replacement provided by Apple, in absence of which carriage of such laptop shall be prohibited. For more information please visit Apple Support website.

Terminal Information

- **International Terminal Information:** For international flights, IndiGo will operate from the following terminals airports: **New Delhi** - Terminal 3, IGIA; **Mumbai** - International Terminal, CSIA; **Dubai** - Terminal 1, Dubai International Airport; **Bangkok** - Suvarnabhumi Airport; **Singapore** - Terminal 2, Changi Airport; **Kathmandu** - Tribuvan International Airport; **Muscat** - Muscat International Airport. **Chennai** - International Terminal, Chennai International Airport; **Hyderabad** - International Terminal, RGIA; **Kolkata** - Terminal II, Kolkata International Airport; **Kochi** - International Terminal, Kochi International Airport and **Thiruvananthapuram** - International Terminal, Thiruvananthapuram.
- IndiGo flights from Delhi to Singapore will depart from Terminal 3. In case a passenger is arriving into Delhi from a country other than India and is further booked on domestic flights departing from Terminal 1 or 2, he/she must make their own visa arrangements for transit to other airport terminals in Delhi. (i.e. from Terminal 3 to Terminal 1D or Terminal 2).
- **Domestic Terminal Information: Thiruvananthapuram** - Effective 01 st Mar 2016, IndiGo operations for flight no. 6E-103 (Pune/Bengaluru to Thiruvananthapuram) and 6E-408 (Thiruvananthapuram to Bengaluru/Pune) will be carried out of the International Terminal (TB-2), Chakkai, Thiruvananthapuram -695024. **Chandigarh** - New Civil Air Terminal.

Cancelled/Delayed Flight Information

- At any time after a Booking has been made, we may change our schedules and/or cancel, terminate, divert, postpone, reschedule or delay any flight where we reasonably consider this to be justified by circumstances beyond our control, or for reasons of safety, or for commercial reasons. Circumstances beyond IndiGo's control can include, without limitation, weather, air traffic control, mechanical failures, acts of terrorism, acts of nature, force majeure, strikes, riots, wars, hostilities, disturbances, governmental regulations, orders, demands or requirements, shortages of critical manpower, parts or materials, labour unrest etc. If an IndiGo flight is cancelled, rescheduled or delayed for more than three hours (depending on the length of the journey), a Customer shall have the right to choose a refund; or a credit for future travel on IndiGo; or re-booking onto an alternative IndiGo flight at no additional cost (subject to availability); subject to the requirements under the local laws of the country in which the flight has been cancelled, rescheduled or delayed.
- In the special case where a subsequent portion of an IndiGo flight is cancelled while a Customer is already in transit, such a Customer shall have the right to choose to remain at the transit station and to be re-booked onto an alternative IndiGo flight to the final destination at no additional cost subject to availability; or to remain at the transit station and accept a partial refund for the portion of the flight not completed; or to return to the point of origin and receive a refund; or a credit for future travel on IndiGo; or re-booking onto an alternative IndiGo flight at no additional cost subject to availability. We strongly recommend all Customers to provide correct phone numbers and email address, to enable us to inform them of flight delays or cancellations in unforeseen cases. We may contact you via email, SMS, phone and Whatsapp with respect to your booking. Customers who have not provided valid contact information at the time of Booking may not be entitled for any compensation. Contact our call centre 0124-6173838 or 0124-4973838 if you have any queries.