



Mr. Karanvir Mehra
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PNR: RYZ5KS/ SG
Booking Ref. No: 24115356
Booked on: Fri, Jun. 10, 2022 12:33 Hrs
Status: Confirmed

Goa
Fri Nov. 11, 2022 17:05 Hrs

SG 521

Chennai (T1)
Fri Nov. 11, 2022 18:25 Hrs



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Passenger Name	Flight	Fare Type	Add-on Services
Mr. Karanvir Mehra	SG 521 (GOI-MAA)	Regular Saver	
Mrs. Vina kumari Mehra	SG 521 (GOI-MAA)	Regular Saver	
Ms. Anjali Mehra	SG 521 (GOI-MAA)	Regular Saver	



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Permitted hand baggage: 1 piece of up to 7 kg. **Permitted check-in baggage:** 1 piece of up to 15 kg, additional 10 kg for student bookings. Power banks/portable mobile chargers are allowed ONLY in hand baggage.

 Chat via WhatsApp
6000000006

GST Number/UIN	Company Name	Work Location	GST Email
33AAECC2485L1ZJ	CHOLAN TOURS PVT LTD		ANITHA@CHOLANTOURS.COM

YOUR OWN THEATRE AMONG THE CLOUDS.

TO CONNECT TO OUR IN-FLIGHT ENTERTAINMENT:

01 ✈️ Switch on the airplane mode

02 📶 Turn on the Wi-Fi and connect to SpiceScreen network

03 🖱️ Click on www.spicescreen.com or type it in the browser

Know more at: www.spicejet.com/SpiceScreen.aspx



Payment Information

Payment Type Agency	Total Price 15,456 INR	Promo Code NIL	Savings NA	Amount Paid 15,456 INR
Fare + Airline fuel charge + CUTE Fee	12,882 INR	User Development Fee		1,065 INR
Aviation Security Fee	708 INR	RCS Provision Fees		150 INR
IGST	651 INR			



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Winter Wonder SALE

STOP THE SPREAD. WITH THESE SIMPLE STEPS.



Always wear your face mask. Cover your nose and mouth.



min 2m
6'7"

Practice social distancing at all times.



Sanitize your hands regularly.



Avoid touching your eyes, nose and mouth.

Terms and Conditions

DGCA mandates all passengers to wear masks and to maintain social distancing norms at all times during their travel. All passengers must ensure strict compliance of Covid-19 protocols. DGCA Order for Covid-19 protocols can be checked at <https://corporate.spicejet.com/content/pdf/covid-circular-dgca.pdf>

Baggage:

- Hand Baggage Allowance (Domestic and International):** Each passenger is permitted to carry one piece of hand baggage with maximum weight of 7 kg., free of cost. Hand baggage size must be within the dimensions of : 55 cm + 35 cm + 25 cm (L+W+H; total 115 cm) on Boeing flights and 50 cm + 35 cm + 23 cm (L+W+H; total 108 cm or 42.5 inches) on Q400 flights. Laptop bag/ ladies purse/ duty free shopping bags can be carried additionally, as long as the total weight of cabin baggage does not exceed 7kg. Passengers with infants are permitted to carry an additional piece of hand baggage with maximum weight of 7 kg, and not exceeding the aforementioned size dimensions.
- Checked-in Baggage Allowance:** SpiceJet permits one piece of free checked-in baggage of up to 15 kg, Extra 10 kg baggage allowance for tickets booked enter student fare with overall maximum dimensions of 158 cm (L+W+H), per passenger, for all domestic flights. In case of International travel for bookings made from September 18, 2021 onwards, two pieces of free checked-in baggage of up to 20 kg (30 kg in case passenger is travelling to/ from Colombo, Dubai, Muscat, Kuwait, Hong Kong, Sharjah and Kabul) are permitted. In case the passenger is travelling to/ from Jeddah and Riyadh, baggage allowance of 30 kg is permitted. For passengers travelling from Jeddah to India, 5 liters of zam zam water (only) will be accepted over and above the baggage allowance. Passengers travelling from other countries are permitted to carry two pieces of free checked-in baggage with the travel date of October 1, 2021 onwards. For flights from Ras-Al-Khaimah having travel between August 20, 2021 to March 25, 2022, passengers will be permitted to carry 40 kg of free checked-in baggage. For flight DWC to Amritsar and Jaipur, 40 Kg is permitted for immediate sale and travel period from 9th May'2022 to 31st May'2022. For flight from Dubai to Kozhikode, 40 Kg is permitted for bookings until 16th May'2022 with travel from 5th May'2022 to 16th May'2022. For flight from UAE to Dhaka, 40 Kg is permitted for bookings and travel until 31st May'2022. For flights from Muscat to India and Flights from Jeddah to Mumbai and Mumbai to Dhaka, 40 Kg is permitted for immediate sale with travel period till 31st May'2022. Rights from Riyadh & Jeddah to dhaka, 50 Kg is permitted for immediate sale with travel period till 31st May'2022. For flights from EX-DWC, 40 Kg is permitted for bookings and travel until 17th June'2022. For flights from Riyadh to India, 40 kg is permitted for immediate sale with travel period till 20th June 2022

Connecting Flight Baggage Policy

- Passenger travelling on SpiceJet domestic flight to SpiceJet international flight or vice versa, the Free Baggage Allowance of International flight will be applicable once within 24hrs of its flight departure to any domestic flight after landing in India.
- Passenger travelling on SpiceJet domestic flight and having connection on another airline to/from an international destination, are permitted one piece of checked-in baggage of up to 15 kg per passenger per flight.

Check-In:

- Web check-in is mandatory for all domestic flights and closes 60 mins prior to departure. Web check-in facility is available on www.corporate.spicejet.com. For assistance with check-in or reissuance of boarding pass at the airport, a facilitation fee of INR 200 per passenger will be charged. Bookings made under the fares of armed forces, senior citizens, unaccompanied minors and for passengers with medical conditions/ stretchers are exempted from this fee. Airport check-in counters will open three hours prior to departure. Passengers are encouraged to report at least two hours prior to departure. Check-in counters will close 75 mins prior to departure for Dubai and Kabul flights and 60 mins prior to departure for all other flights. Failure to report on time can result in your booking being cancelled and the fare retained.
- Boarding gate closes 20 minutes (**45 minutes in case of Kabul and 25 minutes in case of other international travel**) prior to scheduled departure time and failure to board within the stipulated time can result in denied boarding with fare retained.
- Passengers who have web checked-in must ensure that hand baggage meet the physical dimensions and the weight limits, and must pay for excess hand baggage (if any) at the airport check-in counter. There will be random checks at the boarding gates for hand baggage size and weight, and if found oversized or overweight, INR 550/Kg will be chargeable, and additionally the bag may be taken from the passenger to be placed in the hold.

Payment by foreign credit cards:

- For all foreign (Non-Indian) credit / debit card payments, the card must be produced for physical verification at the airport check-in counter if the passenger is the cardholder. In case the cardholder is not traveling, it is mandatory for the passenger to furnish to the airport check-in staff a physical copy of the front side of credit / debit card duly authorized by the cardholder, along with cardholder's valid proof of identification. In the absence of such credit / debit card or copy and/or identity mismatch, we will be constrained to refuse the boarding. You may however pay through acceptable alternate mode of payment at the time of check-in and continue your journey.

Cancellations and Rescheduling Initiated by Passengers:

- Changes/cancellation in the bookings can be made only up to 2 hour prior to scheduled departure time (**4 hours in case of international travel**) upon payment of a change/cancellation fee (amount depends on the type of fare purchased, as advised at the time of booking) along with difference in fare, if applicable. All promo/sale fares are restrictive fares and are refundable (only statutory taxes). Certain promo/sale fares do not permit changes to the flight. Please check restrictions on the fare while booking

Passenger Handling during Flight Delays, Cancellations, and Missed Connections:

- SpiceJet does not connect to other carriers; therefore, SpiceJet is not responsible for any losses incurred by the passengers while trying to connect to or from other carriers. SpiceJet will not be liable in any way for delays/ cancellations/ diversions whether due to bad weather, government regulation or for instances beyond SpiceJet's control. SpiceJet reserves the right, without assigning any reason, to cancel or delay the commencement or continuance of the flight or to alter the stopping place or to deviate from the route of the journey or to change the type of aircraft in use without thereby incurring any liability in damages or otherwise to the passenger or any other person on any ground whatsoever. SpiceJet also reserves to itself the right to refuse to carry any person whom it considers unfit to travel or who in the opinion of SpiceJet may constitute risks to the aircraft or to the Customers on board. For denied boarding, delays and cancellation the Civil Aviation Requirements under section 3 - Air Transport, Series 'M' Part IV, Issue I, dated August 1, 2016 shall be applicable. Please refer to the Terms of Carriage at <https://corporate.spicejet.com/tnc.aspx> for details. **We strongly recommend passengers to provide correct phone number and email address to enable us to inform of flight delays or cancellations in unforeseen conditions.**

Unacceptable behaviour:

- If in our reasonable opinion passenger conduct is observed as to endanger the aircraft or any person or property on board, or obstruct the crew in the performance of their duties, or fail to comply with any instructions of the crew, including but not limited to those with respect to smoking, consumption of alcohol/drug at any place in the aircraft or display behaviour creating inconvenience to the other passengers (including under influence of alcohol), SpiceJet will have full right to take all steps/measures to prevent any such act, including restraint. Each such passenger shall also be liable to pay penalty of Rs.10,000 per passenger which will be levied and to be paid immediately. Additionally you may be refused onward carriage at any point and may be prosecuted for offences committed on board the aircraft. Further SpiceJet reserves the right to offload you from the flight and recover from each such passenger any and all cost (whether direct or consequential) incurred as a result of your behaviour, including but not limited to air traffic control charges, diversion fuel costs, airport landing charges and

necessary flight crew costs, cost incurred due to disrupted operations/flight delays and misconnections and inconvenience to other passengers.

Additional Terms and Conditions

12. Self or Voluntary offloading after boarding the flight by the passenger is strictly not permitted, except in an unforeseen event of medical emergency or similar cases, such as death of relatives for which the passenger will have to provide evidence, to the satisfaction of SpiceJet. Self or Voluntary offloading causes unwarranted inconvenience to other travelling passengers, delay in operation of flight and also the airline incurring additional costs for such delays. In case the passenger offloads himself/herself for any cause other than as mentioned above, SpiceJet will cancel the entire ticket for each such passenger for the subject travel and also any further transportation (whether under single or multiple PNR) with no refunds. Each such passenger who is off-loaded shall be liable to a off-loading fee of Rs.10,000 per passenger which will be levied and to be paid immediately upon off-loading. Additionally, SpiceJet reserves the right to recover from each such passenger any and all costs (whether direct or consequential) incurred due to disrupted operations including but not limiting to removal of baggage, flight delays, disruptions and misconnections and inconvenience to other passengers.
13. Excess Baggage in terms of weight and pieces over and above the free baggage allowance will be charged as per the applicable rates at the airport. For details, please refer to the Terms of Carriage on our website <https://corporate.spicejet.com/Tnc.aspx>.
14. Excess baggage can be pre-booked at discounted rates up to 3 hours prior to departure on domestic flights and 6 hrs prior to departure on international flights, from our website, by calling our Reservation numbers or at our airport ticketing counters.
15. We strongly recommend that all valuables (e.g. camera, jewellery, cash, electronics, perishables items, etc.) and medication shall be carried in cabin baggage only. SpiceJet assumes no responsibility for any pilferage/ damage to valuables incase they are carried in check-in baggage and the passenger shall be doing so at their sole risk and consequences.
16. Passengers travelling to UAE/Oman from India for employment/tourist purposes shall be requiring an "OK TO BOARD" comment in the PNR. Kindly get in touch with your visa issuing agency for the same.
17. All Foreign Nationals/ Non-Resident Indians are mandatorily required to carry their Passport with valid visa for their travel.
18. Name changes are not permitted on your booking. Please ensure that passenger's booking name matches with proof of identification.
19. Any booking made using special fares/ promo codes/ discount coupons etc. shall be subject to terms and conditions of respective promotion in addition to the general Terms of Carriage.
20. Passengers requiring wheelchair assistance, stretcher, or passenger travelling with infants and unaccompanied minors are requested to book in advance since the facility for these special service requests are limited. Please refer to <https://corporate.spicejet.com/SpecialAssistance.aspx> for details. You may also call our Reservations +91(0)124 4983410 and +91(0)124 7101600 for further assistance.
21. For any queries, you may call us anytime at +91 (0)124 4983410 and +91 (0)124 7101600 or connect with our chat bot, Ms. Pepper on our website www.corporate.spicejet.com, or through our WhatsApp number 6000000006.
22. This booking is governed by the Fare Rules and Terms of Carriage accepted at the time of booking and also available at <https://corporate.spicejet.com/Tnc.aspx>.
23. Flight schedules are subject to change and applicable regulatory approvals.
24. Certain fares could carry a restriction related to change/cancellation and policy. In case you do not wish to opt for restricted fare, you can book two separate PNRs for each sector without the benefits/restrictions of the return fare.
25. Passengers are advised to compulsorily retain the boarding pass until exiting the terminal for security reasons. Passengers on via and connecting flights should keep their boarding pass handy for physical check at transit points.
26. Carriage of Samsung Galaxy Note 7 is prohibited in checked-in and hand baggage.
27. Dangerous Goods Regulations:





LITHIUM BATTERIES



POWER BANKS

Loose or spare lithium batteries and power banks are NOT permitted in checked baggage!
They must be carried in hand baggage.

Below items are not allowed in the Aircraft



LIGHTERS, MATCHES



FLAMMABLE LIQUIDS



TOXIC



CORROSIVES



PEPPER SPRAY



FLAMMABLE GAS



BLEACH



INFECTIOUS SUBSTANCES



RADIOACTIVE MATERIALS



EXPLOSIVES, AMMUNITION

28. In the event Spicejet:
 - a. prepones the flight by sixty (60) minutes or more; or
 - b. postpones the flight by one hundred and twenty (120) minutes or more,
 the affected passengers shall be entitled either for:
 - i. full refund of the amount paid by them; or
 - ii. to be accommodated on alternate flight(s) for the same sector for next or preceding seven (07) days from the original date of journey, subject to availability and SpiceJet's discretion in the event SpiceJet.
29. Add-on services like Meal, SpiceMax, Excess Baggage, Lounge, Priority Check-in, Preferred Bag Out are non-cancellable in isolation.
30. Know your rights <https://corporate.spicejet.com/Content/pdf/PassengerCharterMoCAIndiaFeb.pdf>.

SpiceJet Limited,
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