

# IndiGo

PNR/Booking Ref.: E13QMZ

Status	Date of Booking*	Payment Status
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CONFIRMED 14Nov24 09:40:25 (UTC) Approved

\*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.

IndiGo Passenger - 1/2 Check-in now Flight Status

IndiGo Flight(s)



### Mr. Christopher Buckley

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
09 Jan 25	Mumbai (T1)	15:45	6E 5196 (A321)	14:45	Chennai (T1)	17:40	

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CONFIRMED	14Nov24 09:40:25 (UTC)	Approved		
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IndiGo Passenger - 2/2 Check-in now Flight Status

IndiGo Flight(s)



## Mrs. Alison Buckley

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
09 Jan 25	Mumbai (T1)	15:45	6E 5196 (A321)	14:45	Chennai (T1)	17:40	



Refer Section-3, Series M Part IV of the Civil Aviation Requirements for information on facilities in cases of denied boarding, cancellations, and delays. Details at DGCA website: Home | Directorate General of Civil Aviation | Government of India (dgca.gov.in)

Tips for a hassle-free travel experience



**Free mandatory web check-in** Check-in
online for free 365 days
to 60 min before flight.



120 min before departure Reach the airport to allow yourself sufficient time for necessary procedures.



**60 min before departure** Drop your bags and proceed for boarding.



25 min before departure Boarding gate closes.

Travel and Baggage Information

#### $BOM \rightarrow MAA$

- · Fare Type: SME Fare
- Airport counters close 60 minutes prior to the scheduled departure time.
- Boarding gates close **25 minutes** prior to the scheduled departure time.
- Check-in Baggage: 15kg per person (1 piece only). Excess baggage/additional piece is subject to applicable charges.
- **Disclaimer:** 15 Kg per person (One piece only). For Double/Triple or MultiSeats bookings, extra 10 kg will be applicable. Baggage in excess of 15 kg will be subject to additional charges of INR 1000 per piece in addition to the excess baggage charges of INR 600 per kg at the airport.
- Hand Baggage: One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For Stretch & Stretch+ users, One hand bag up to 12 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.
- · All passengers must present valid photo identification in original at the time of check-in.
- For Cards issued outside India: All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy

of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.

- Carry a printed or soft copy of boarding pass and baggage tag, you can print them at the airport kiosk as well.

  Please note only certain airports are equipped with kiosks which print baggage tags, hence it is advised that you mention your name and PNR on a thick paper and tag it to your baggage before reaching the airport.
- · Remember to wear your mask, carrying a sanitiser is recommended.
- Please check state guidelines <a href="https://bit.ly/3dC9zT5">https://bit.ly/3dC9zT5</a>, before the journey...

#### Terms & Conditions

- For more information on your itinerary, please click here
- To read our conditions of carriage as per Indian regulations, please click here
- For details on the Passenger Charter' issued by the Ministry of Civil Aviation (MoCA), please click here

For your information

A limited number of MacBook Pro 15-inch laptops primarily so between Sept 2015 - Feb 2017 contains a battery that need: be replaced and are not allowed on board; however, not all laptops purchased during this period are affected. Customers advised to visit the Apple Support website to determine if th unit is affected. Power banks/portable mobile charges and e-cigarettes are prohibited in check-in baggage.

For safety-related information, please visit the DGCA website

AirSewa app & website enables travellers to submit grievances & seek information on air travel in India



Scon OR Code for

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