

## Anitha - Cholan Tours Pvt Ltd

**From:** IndiGo <reservations@customer.goindigo.in>  
**Sent:** 10 June 2022 11:26  
**To:** anitha@cholantours.com  
**Subject:** Your IndiGo Itinerary - SV4NQE



Booked on:  
10 Jun 22 05:55:37 (UTC)

\*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.

Ready for your Flight?

[Web Check-In](#)

Payment Status: Completed

**Your booking code (PNR) is:**

Note: This is not your boarding pass.

**SV4NQE**

**TRV**

Thiruvananthapuram (T1)



**MAA**

Chennai (T1)

Flight:  
6E6714

Date:  
06 Jul 22

Departs:  
13:40

Arrivals:  
15:00

Manage flights and add add-ons like XL Seat, Fast Forwards etc.

[Manage Bookings](#)

Passenger 1/2



Adult  
**Mrs. Shamila Subramaniam**

TRV → MAA

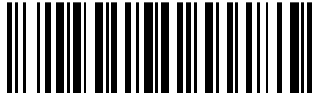
Seat

[Select Seat](#)

Add-ons

CPML

Passenger 2/2



Adult

**Ms. Imavathi Subramaniam**

TRV → MAA

Seat

[Select Seat](#)

Add-ons

CPML

## Tips for a hassle-free travel experience



Web Check-in

Check-in online for  
free 48 hr to 60min  
before flight.



Reach the Airport

120 min before  
departure



Drop you bag

60 min before  
departure



Boarding Gate closes

25 min before  
departure

## Baggage Information

Thiruvananthapuram → Chennai

Fare Type: Corp Connect Fare

### • BAGGAGE INFORMATION:

- Check-in Baggage: 15kg per person (1 piece only). Excess baggage/additional piece is subject to applicable charges.
- Disclaimer: 15 Kg per person (One piece only). For Double/Triple or MultiSeats bookings, extra 10 kg will be applicable. Baggage in excess of 15 kg will be subject to additional charges of INR 1000 per piece in addition to the excess baggage charges of INR 550 per kg at the airport.
- Hand Baggage: One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.
- No Change Fee
- All passengers must present valid photo identification in original at the time of check-in.

- For Cards issued outside India: All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.



## Travel Information

**Check-in Counter:** Airport counter close 60 minutes prior to the scheduled departure time.

**Boarding Gate:** Boarding gates closes 25 minutes prior to the scheduled departure time.

**Boarding pass and Bagtag:** Carry a printed or soft copy of boarding pass and baggage tag. You can print them at the airport kiosk as well.

**Note:** Please note only certain airports are equipped with kiosks which print baggage tags, hence it is advised that you mention your name and PNR on a thick paper and tag it to your baggage before reaching the airport.

**For cards issued outside India:** All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.

**Remember to wear your mask, carrying a sanitiser is recommended.**

Please check state guidelines [Here](#), before the journey..

## Contact Information

Home Phone: 91\*9944078153

Email: [anitha@cholantours.com](mailto:anitha@cholantours.com)

[Update Contact Details](#)

## Terms & Conditions

- For more information on your itinerary, please [click here](#)
- To read our conditions of carriage as per Indian regulations, please [click here](#)
- For details on the Passenger Charter' issued by the Ministry of Civil Aviation (MoCA), please [click here](#)

## Travel advisory: Safety during COVID-19

We seek your kind assistance to safeguard your well-being, as well as that of your fellow passengers and our crew on board our flights, by following the guidelines set out below:

- All customers should wear a **mask** and **sanitize their hands** before proceeding to the boarding gate.
- Customers must wear a **face mask covering their nose and mouth**, throughout their journey with IndiGo. The mask may be removed only while eating and drinking.
- Please maintain appropriate **social distancing** while boarding and de-boarding the aircraft.
- Kindly **adhere to all the announcements and other directives** issued by our ground staff and/or crew at all points of time during your journey.
- Customers are also requested to **familiarise themselves** with the guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:

[Guidelines for Air Passengers](#)

<https://www.mohfw.gov.in/pdf/Guidelinesfordomestictravelflighttrainshipbusinterstatetravel.pdf>

**Caution: Customers are advised to strictly follow all COVID-19 protocols. Failure to comply with these guidelines and the directions of our ground staff and/or crew may attract penal action against the concerned individual.**

A limited number of MacBook Pro 15-inch laptops primarily sold between Sept 2015 - Feb 2017 contains a battery that needs to be replaced and are not allowed on board; however, not all laptops purchased during this period are affected. Customers are advised to visit the Apple Support website to determine if their unit is affected. Power banks/portable mobile chargers and e-cigarettes are prohibited in check-in baggage. For safety-related information, please visit the DGCA website.

**AirSewa app & website**  
enables travellers to submit  
grievances & seek information  
on air travel in India



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has arrived!

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DRIVE



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domestic and international  
accommodation

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Booking.com

State-wise  
regulations  
for travellers



Check the quarantine guidelines,  
E-pass and/or any other regulations  
of the city/state you are travelling to.

Know More

**Your lean, clean flying machine is ready.**



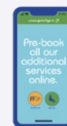
A-Z disinfection of all  
touchpoints



The cabin air is  
HEPA-filtered



Protective  
equipment for staff



Going online for  
contactless travel

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