

Anitha - Cholan Tours Pvt Ltd

From: IndiGo <reservations@customer.goindigo.in>
Sent: 25 April 2023 17:47
To: anitha@cholantours.com
Subject: Your IndiGo Itinerary - QML5SY



PNR/Booking Ref.: QML5SY

Status	Date of Booking*	Payment Status
CONFIRMED	25 Apr 23 12:16:55 (UTC)	Approved
*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.		

IndiGo Passenger - 1/2	Check-in now	Flight Status
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IndiGo Flight(s)



Mr. Surendra Patel

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
03 Jun 23	Jammu (T1)	11:55	6E6004 (A320)	10:55	Delhi (T1)	13:30	

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Status	Date of Booking*	Payment Status
CONFIRMED	25 Apr 23 12:16:55 (UTC)	Approved
*Booking Date reflects in UTC (Universal Time Coordinated), all other timings mentioned are as per Local Time.		

IndiGo Passenger - 2/2	Check-in now	Flight Status
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IndiGo Flight(s)



Mrs. Ushaben surendra Patel

Date	From (Terminal)	Departs	Flight Number (Aircraft type)	Check-in/Bag drop closes	To (Terminal)	Arrives	Via
03 Jun 23	Jammu (T1)	11:55	6E6004 (A320)	10:55	Delhi (T1)	13:30	



Tips for a hassle-free travel experience

 Free mandatory web check-in Check-in online for free 48 hr to 60 min before flight.	 120 min before departure Reach the airport to allow yourself sufficient time for necessary procedures.	 60 min before departure Drop your bags and proceed for boarding.	 25 min before departure Boarding gate closes.
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Travel and Baggage Information

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- Fare Type: **Regular Fare**
- Airport counters close **60 minutes** prior to the scheduled departure time.
- Boarding gates close **25 minutes** prior to the scheduled departure time.
- **Check-in Baggage:** 15kg per person (1 piece only). Excess baggage/additional piece is subject to applicable charges.
- **Disclaimer:** 15 Kg per person (One piece only). For Double/Triple or MultiSeats bookings, extra 10 kg will be applicable. Baggage in excess of 15 kg will be subject to additional charges of INR 1000 per piece in addition to the excess baggage charges of INR 550 per kg at the airport.
- **Hand Baggage:** One hand bag up to 7 kgs and 115 cms (L+W+H), shall be allowed per customer. For contactless travel we recommend to place it under the seat in front, on board.
- All passengers must present valid photo identification in original at the time of check-in.
- **For Cards issued outside India:** All our customers using cards issued outside India will be unable to perform web check-in, as card verification is necessary. Customers travelling on such bookings must present either a hard or soft copy of their signed card for verification at the time of check-in at the airport. If the transaction remains un-verified, the amount will be refunded, and you can complete the same booking using an alternate mode of payment. Please note that failing which, your booking will be cancelled and the amount will be forfeited. We strongly recommend you to check your registered email ID for all the notifications regarding your booking.
- **Carry a printed or soft copy of boarding pass and baggage tag**, you can print them at the airport kiosk as well. Please note only certain airports are equipped with kiosks which print baggage tags, hence it is advised that you mention your name and PNR on a thick paper and tag it to your baggage before reaching the airport.
- **Remember to wear your mask, carrying a sanitiser is recommended.**
- **Please check state guidelines** <https://bit.ly/3dC9zT5>, before the journey..

Travel advisory: Safety during COVID-19

We seek your kind assistance to safeguard your well-being, as well as that of your fellow passengers and our crew on board our flights, by following the guidelines set out below:

- All customers should wear a **mask** and **sanitize their hands** before proceeding to the boarding gate.
- Customers must wear a **face mask covering their nose and mouth**, throughout their journey with IndiGo. The mask may be removed **only** while eating and drinking.
- Please maintain appropriate **social distancing** while boarding and de-boarding the aircraft.
- Kindly **adhere to all the announcements and other directives** issued by our ground staff and/or crew at all points of time during your journey.
- Customers are also requested to **familiarise themselves** with the guidelines for air passengers published by the Indian Ministry of Civil Aviation on the following link:
https://www.civilaviation.gov.in/sites/default/files/Guidelines_for_Air_Passengers_21May.pdf
<https://www.mohfw.gov.in/pdf/Guidelinesfordomestictravelflighttrainshipbusinterstatetravel.pdf>
- **Caution: Customers are advised to strictly follow all COVID-19 protocols. Failure to comply with these guidelines and the directions of our ground staff and/or crew may attract penal action against the concerned individual.**

For Your Benefits



Terms & Conditions

- For more information on your itinerary, please [click here](#)
- To read our conditions of carriage as per Indian regulations, please [click here](#)
- For details on the Passenger Charter issued by the Ministry of Civil Aviation (MoCA), please [click here](#)

For your information

A limited number of MacBook Pro 15-inch laptops purchased between Sept 2015 - Feb 2017 contains a battery that may be replaced and are not allowed on board; however, laptops purchased during this period are affected. Customers are advised to visit the Apple Support website to determine if their unit is affected. Power banks/portable mobile chargers and e-cigarettes are prohibited in check-in baggage.

AirSewa app & website
enables travellers to submit
grievances & seek information
on air travel in India



Fare Summary			Personal contact information	
			Address : No 5, Annai Avenue,	
			Company Name : CHOLAN TOURS PRIVATE LIMITED	
Total Fare			Home Phone : 91*9944078153	
Refund Amount			Email : anitha@cholantours.com	
			Update Contact details	

Interglobe Aviation Ltd.(IndiGo), Global Business Park, Gurgaon, Haryana, India. Call 0124-4973838 or 0124-6173838



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