Electronic Reservation Slip (ERS)





Booked From

Boarding At

To

UDAGAMANDALAM (UAM) Start Date* 27-Feb-2025

UDAGAMANDALAM (UAM) Departure* N.A.

COONOOR (ONR) Arrival* N.A.

CHECK TIMINGS BEFORE BOARDING

Train No./Name Class **PNR**

4112349426 **06139 / UAM ONR SPL** FIRST CLASS (FC)

Quota **Distance Booking Date** 29-Dec-2024 14:04:32 HRS

19 KM

Passenger Details

GENERAL (GN)

_	<u> </u>							
#	Name	Age	Gender	Booking Status	Current Status			
1.	ALAIN YVON MAURI	70	М	CNF/F1/25/WINDOW SIDE	CNF /F1/25/WINDOW SIDE			
2.	HELENE JEANNE MA	66	F	CNF/F1/26/NO CHOICE	CNF /F1/26/NO CHOICE			
3.	AURELIA SICARD E	38	F	CNF/F1/27/NO CHOICE	CNF /F1/27/NO CHOICE			
4.	CATHERINE HELENE	67	F	CNF/F1/28/WINDOW SIDE	CNF /F1/28/WINDOW SIDE			
5.	DANIELLE MAURICE	70	F	CNF/F1/29/WINDOW SIDE	CNF /F1/29/WINDOW SIDE			
6.	ISABELLE MORENO	75	F	CNF/F1/30/NO CHOICE	CNF /F1/30/NO CHOICE			

RLWL: REMOTE LOCATION WAITLIST PQWL: POOLED QUOTA WAITLIST Acronyms:

Transaction ID: 100005484503898

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare ₹ 2.100.00 IRCTC Convenience Fee (Incl. of GST) ₹ 35.40 Travel Agent Service Charge ₹ 40.00 ₹ 2,175.40 Total Fare (all inclusive)

PG Charges as applicable (Additional)



RSWL: ROAD-SIDE WAITLIST

- Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646. IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.
- * The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.

AGENT DETAILS

Principal Agent Name: **CHOLAN TOURS PRIVATE LIMITED**

Customer care Email: pandian@cholantours.com Customer Care Contact: 919790033996 RSP Id: RSP Name: PANDIAN PANDIAN

NO 4 ANNAI AVENUE VASANTH NAGAR EXTN, KOLLIDAKARAI SRIRANGAM, Srirangam H.O, TAMIL **RSP Address:**

NADU - 620006

• Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number: PS24411234942611 Address: Indian Railways New Delhi

Supplier Information:

SAC Code: 996411 GSTIN: 07AAAGM0289C1ZL **Recipient Information:**

GSTIN: NA

Name: NA Address:

Taxable Value: 1980

CGST Rate: 2.5% CGST Amount: 0.0

SGST/UGST Rate: SGST/UGST Amount:

IGST Rate: 5.0% IGST Amount: 99.0

Total Tax: 99.00

Place of Supply: Tamil Nadu(33) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

- 1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
- 2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
- 3. A clerkage charge of Rs.60 per passenger plus GST for AC Classes and Rs.60 per passenger for Non AC classes will be deducted if the ticket remains Waitlisted at the time of Cancellation/Charting.
- 4. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
- 5. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
- 6. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- 7. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
- 8. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
- 9. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
- 10. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
- 11. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
- 12. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
- 13. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
- 15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
- 16. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is necessary that the Bank Account used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts are found closed at the time of processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking ,cancellation and refund assistance , Please contact us at 14646 / 08044647999 /08035734999 or raise query at https://equery.irctc.co.in
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries as well as for giving suggestions/filing complaints on Rail Madad
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.

PNR: 4112349426 **UAM ONR SPL (06139)** 09:15 | (UAM) 10:20 | (ONR) 01h 05m Udagamandalam Coonoor Thu, 27 Feb Thu, 27 Feb STATUS: BOOKED Boarding Station: Udagamandalam (UAM) 6 Adult | 0 Child | First Class (FC) | General **Passenger Information** 1 Alain Yvon Mauri 70 yrs | Male **Booking Status** Coach Berth/WL No Berth Type F1 CNF/F1/25/WS 25 **Window Side Current Status** Concession CNF/F1/25/WS NOCONC 2 Helene Jeanne Ma 66 yrs | Female **Booking Status** Coach Berth/WL No Berth Type CNF/F1/26/NC F1 NO CHOICE 26 Concession **Current Status NOCONC** CNF/F1/26/NC 3 Aurelia Sicard E 38 yrs | Female **Booking Status** Coach Berth/WL No Berth Type CNF/F1/27/NC F1 27 **NO CHOICE Current Status** CNF/F1/27/NC 4 Catherine Helene 67 yrs | Female Berth/WL No **Booking Status** Coach Berth Type CNF/F1/28/WS **Window Side** F1 28 Concession **Current Status** NOCONC CNF/F1/28/WS 5 Danielle Maurice 70 yrs | Female **Booking Status** Berth/WL No Berth Type Coach CNF/F1/29/WS F1 29 Window Side **Current Status** Concession **NOCONC** CNF/F1/29/WS 6 Isabelle Moreno 75 yrs | Female Berth/WL No **Booking Status** Coach Berth Type CNF/F1/30/NC F1 30 **NO CHOICE** Concession **Current Status** NOCONC CNF/F1/30/NC

Electronic Reservation Slip (ERS)





Booked From

Boarding At

To

UDAGAMANDALAM (UAM) Start Date* 27-Feb-2025 UDAGAMANDALAM (UAM)

Departure* N.A.

COONOOR (ONR)
Arrival* N.A.

CHECK TIMINGS BEFORE BOARDING

PNR Train No./Name Class

4412349832 06139 / UAM ONR SPL

FIRST CLASS (FC)

QuotaDistanceBooking DateGENERAL (GN)19 KM29-Dec-2024 14:17:29 HRS

Passenger Details

1 dascriger Details							
#	Name	Age	Gender	Booking Status	Current Status		
1.	VERONIQUE JACQUE	62	F	CNF/F1/33/WINDOW SIDE	CNF /F1/33/WINDOW SIDE		
2.	SOPHIE CHRISTIAN	54	F	CNF/F1/34/NO CHOICE	CNF /F1/34/NO CHOICE		
3.	JEAN CHARLES MAR	63	М	CNF/F1/35/NO CHOICE	CNF /F1/35/NO CHOICE		
4.	HELENE MARTINE G	62	F	CNF/F1/36/WINDOW SIDE	CNF /F1/36/WINDOW SIDE		
5.	PASCALE JACQUELI	70	F	CNF/F1/37/WINDOW SIDE	CNF /F1/37/WINDOW SIDE		
6.	MAHESWARI NACHIY	53	F	CNF/F1/38/NO CHOICE	CNF /F1/38/NO CHOICE		

PQWL: POOLED QUOTA WAITLIST

Acronyms: RLWL: REMOTE LOCATION WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100005484675046

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare₹ 2,100.00IRCTC Convenience Fee (Incl. of GST)₹ 35.40Travel Agent Service Charge₹ 40.00Total Fare (all inclusive)₹ 2,175.40

PG Charges as applicable (Additional)



- Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646. IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.
- * The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.

AGENT DETAILS

Principal Agent Name: CHOLAN TOURS PRIVATE LIMITED

Customer care Email: pandian@cholantours.com Customer Care Contact: 919790033996

RSP Id: PANDIAN PANDIAN

RSP Address: NO 4 ANNAI AVENUE VASANTH NAGAR EXTN, KOLLIDAKARAI SRIRANGAM, Srirangam H.O, TAMIL

NADU - 620006

• Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number: PS24441234983211 Address: Indian Railways New Delhi

Supplier Information:

SAC Code: 996411 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA

Name: NA Address:

Taxable Value: 1980

CGST Rate: 2.5% CGST Amount: 0.0

SGST/UGST Rate: SGST/UGST Amount:

IGST Rate: 5.0% IGST Amount: 99.0

Total Tax: 99.00

Place of Supply: Tamil Nadu(33) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

- 1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
- 2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
- 3. A clerkage charge of Rs.60 per passenger plus GST for AC Classes and Rs.60 per passenger for Non AC classes will be deducted if the ticket remains Waitlisted at the time of Cancellation/Charting.
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- 5. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
- 6. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- 7. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
- 8. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
- 9. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
- 10. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
- 11. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
- 12. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
- 13. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
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- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries as well as for giving suggestions/filing complaints on Rail Madad
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.

PNR: 4412349832 **UAM ONR SPL (06139)** 09:15 | (UAM) 10:20 | (ONR) 01h 05m Udagamandalam Coonoor Thu, 27 Feb Thu, 27 Feb STATUS: BOOKED Boarding Station: Udagamandalam (UAM) 6 Adult | 0 Child | First Class (FC) | General **Passenger Information** 1 Veronique Jacque 62 yrs | Female **Booking Status** Coach Berth/WL No Berth Type F1 Window Side **CNF/F1/33/WS** 33 **Current Status** Concession CNF/F1/33/WS NOCONC 2 Sophie Christian 54 yrs | Female **Booking Status** Coach Berth/WL No Berth Type F1 NO CHOICE CNF/F1/34/NC 34 **Current Status** CNF/F1/34/NC 3 Jean Charles Mar 63 yrs | Male **Booking Status** Coach Berth/WL No Berth Type CNF/F1/35/NC F1 35 **NO CHOICE** Concession **Current Status NOCONC** CNF/F1/35/NC 4 Helene Martine G 62 yrs | Female **Booking Status** Berth/WL No Coach Berth Type CNF/F1/36/WS **Window Side** F1 36 Concession **Current Status** NOCONC CNF/F1/36/WS 5 Pascale Jacqueli 70 yrs | Female Berth/WL No Berth Type **Booking Status** Coach CNF/F1/37/WS F1 37 Window Side **Current Status** Concession **NOCONC** CNF/F1/37/WS 6 Maheswari Nachiy 53 yrs | Female Berth/WL No **Booking Status** Coach Berth Type CNF/F1/38/NC F1 38 **NO CHOICE Current Status** CNF/F1/38/NC