

Electronic Reservation Slip (ERS)- B2B



Boarding From

COIMBATORE JN (CBE)

Departure* 08:00 14-Nov-2025

TO

ALLEPPEY (ALLP)

Arrival* 15:15 14-Nov-2025

PNR

6821008993

Train No./Name

13351/DHN ALAPPUZHA EX

Class

First AC (1A)

Quota

GENERAL (GN)

Distance

263 KM

Ticket Printing Time

22-Sep-2025 17:04:31 Hrs

Passenger Details

#	Name	Age	Gender	Booking Status	Current Status
1	SUSAN GAIL EALES	59	F	CNF/0	CNF/0
2	LYNDON JOHN EALE	61	M	CNF/0	CNF/0

Acronyms: RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL:ROAD-SIDE WAITLIST

भारतीय रेल यात्रा की लागत का औसतन केवल 57% वसूल करती है।

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 2,370.00
IRCTC Convenience Fee (Incl. of GST)	₹ 35.40
Travel Agent Service Charge	₹ 40.00
Travel Insurance Premium (Incl. of GST)	₹ 0.9
PG Charges	₹ 24.05
Total Fare (all inclusive)	₹ 2,470.35



PG Charges as applicable (Additional) (In case of Non RDS, and B2C)

IRCTC Convenience Fee is charged per e-ticket irrespective of the number of passengers on the ticket.

In case of cancellation of the ticket, a refund code will be sent to the passenger's mobile number **9677196699** entered at the time of booking. **To receive the refund, passenger is required to provide this code to the agent who booked the ticket.** The code is valid for 30 days from the cancellation date.

Agent Details

Principal Agent Name:	CSC E GOVERNANCE SERVICES INDIA LIMITED	Customer Care Contact:	7092883458
Customer care Email:	anbusuccess369@gmail.com	RSP Name:	ANBARASI
RSP Id:	WCSCEG345773		
RSP Address:	NO 78 BALARAJAMMAL ILLAM KEELA STREET MELUR SRIRANGAM TRICHY		

- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.



IRCTC OR ITS AFFILIATES NEVER ASK FOR YOUR **PERSONAL BANK OR SECURITY DETAILS**
PLEASE BE AWARE IF ANYONE IS ASKING FOR YOUR ATM PIN / OTP / CVV NUMBER

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Indian Railways GST Details:

Invoice Number: PS25682100899311 Address : Indian Railways New Delhi

Supplier Information:

SAC Code: 996421 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA

Name: NA Address:

Taxable Value: 2257

CGST Rate: 2.5% CGST Amount: 0

SGST/UGST Rate: 2.5% SGST/UGST Amount: 0

IGST Rate: 5.0% IGST Amount: 112.50

Total Tax: 112.50

Place of Supply: Tamil Nadu (33) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card " Aadhaar" , m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the " Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in " Uploaded Document" section will not be considered as a valid proof of identity).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart and will be allowed to board the train.
3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to **GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029**, after filing TDR online within prescribed time for claiming refund. **NOTE: Attached ERS(instruction part) for your reference. Please do the needful on the urgent basis.**
5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under ' Find NGet Agents' option.
9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
10. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
15. The printed Departure and Arrival Times are liable to change. Please check correct departure, arrival from Railway Station Enquiry or dial 139 or SMS RAIL to 139.

Contact us on: - <https://equery.irctc.co.in> OR 24*7 Hrs Customer Support at 14646 / 08044647999 /08035734999

अगर आप ऑनलाइन ठगी के शिकार हैं
If you are a victim of cybercrime



Helpline No. 1930
and register your complaint at
www.cybercrime.gov.in