

Electronic Reservation Slip (ERS)



Booked From

AMRITSAR JN - ASR (AMRITSAR)

Start Date* 07-Feb-2025

Boarding At

AMRITSAR JN (ASR)

Departure* N.A.

To

NEW DELHI - NDLS (NEW DELHI)

Arrival* N.A.

N ICHECK TIMINGS BEFORE BOARDING

PNR

2652153261

Quota

GENERAL (GN)

Train No./Name

12030 / SWARN SHATABDI

Distance

448 KM

Class

EXECUTIVE CLASS (EC)

Booking Date

24-Oct-2024 16:31:15 HRS

Passenger Details

#	Name	Age	Gender	Catering Service Option	Booking Status	Current Status
1.	STEVEN STAAL	67	M	VEG	CNF/E1/35/AISLE	CNF /E1/35/AISLE
2.	SARAH NORTON S	67	F	VEG	CNF/E1/36/WINDOW SIDE	CNF /E1/36/WINDOW SIDE
3.	TIM STAAL	70	M	VEG	CNF/E1/37/WINDOW SIDE	CNF /E1/37/WINDOW SIDE
4.	NANCY STAAL	70	F	VEG	CNF/E1/38/AISLE	CNF /E1/38/AISLE
5.	HARLAN WESTENBER	79	M	VEG	CNF/E1/39/AISLE	CNF /E1/39/AISLE
6.	EILEEN WESTENBER	78	F	VEG	CNF/E1/40/WINDOW SIDE	CNF /E1/40/WINDOW SIDE

Acronyms:

RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100005336242817

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 9,240.00
Catering Charges (Incl. of GST)	₹ 2,310.00
IRCTC Convenience Fee (Incl. of GST)	₹ 35.40
Travel Agent Service Charge	₹ 40.00
Total Fare (all inclusive)	₹ 11,625.40

PG Charges as applicable (Additional)

• Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646.

IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.

* The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.



AGENT DETAILS

Principal Agent Name:	CHOLAN TOURS PRIVATE LIMITED	Customer Care Contact:	919790033996
Customer care Email:	pandian@cholantours.com	RSP Name:	PANDIAN PANDIAN
RSP Id:	iag059900000		
RSP Address:	NO 4 ANNAI AVENUE VASANTH NAGAR EXTN, KOLLIDAKARAI SRIRANGAM, Srirangam H.O, TAMIL NADU - 620006		

• Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number:	PS24265215326111	Address:	Indian Railways New Delhi
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Supplier Information:

SAC Code:	996421	GSTIN:	07AAAGM0289C1ZL
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Recipient Information:

GSTIN:	NA	Address:	
Name:	NA		
Taxable Value:	8778		
CGST Rate:	2.5%	CGST Amount:	0.0
SGST/UGST Rate:		SGST/UGST Amount:	
IGST Rate:	5.0%	IGST Amount:	438.9
Total Tax:	438.90		

Place of Supply: Punjab(3) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

- Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/ Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
- PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
- Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
- Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, IRCA Building, State Entry Road, New Delhi-110055 after filing TDR online within prescribed time for claiming refund.
- In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.

6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
10. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
15. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is necessary that the Bank Account used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts are found closed at the time of processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking, cancellation and refund assistance, please contact us at 14646 or mail us at care@irctc.co.in.
- For Railway Enquiry, please contact us at 139 or SMS RAIL to 139.
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.

SWARN SHATABDI (12030)

PNR: 2652153261

16:50 | Amritsar
Jn (ASR)

—00m — 22:50 | New Delhi (NDLS)

Fri, 07 Feb

Fri, 07 Feb

STATUS: **BOOKED**

Boarding Station: Amritsar Jn (ASR)

6 Adult | 0 Child | Exec. Chair Car (EC) | General

Passenger Information

1	Steven Staal	67 yrs Male	Booking Status CNF/E1/35/AS	CoachBerth/WL E1 No 35	Berth Type AS	Catering Service Option VEG	Concession NOCONC Current Status CNF/E1/35/AS
2	Sarah Norton S	67 yrs Female	Booking Status CNF/E1/36/WS	CoachBerth/WL E1 No 36	Berth Type Window Side	Catering Service Option VEG	Concession NOCONC Current Status CNF/E1/36/WS
3	Tim Staal	70 yrs Male	Booking Status CNF/E1/37/WS	CoachBerth/WL E1 No 37	Berth Type Window Side	Catering Service Option VEG	Concession NOCONC Current Status CNF/E1/37/WS
4	Nancy Staal	70 yrs Female	Booking Status CNF/E1/38/AS	CoachBerth/WL E1 No 38	Berth Type AS	Catering Service Option VEG	Concession NOCONC Current Status CNF/E1/38/AS
5	Harlan Westenber	79 yrs Male	Booking Status CNF/E1/39/AS	CoachBerth/WL E1 No 39	Berth Type AS	Catering Service Option VEG	Concession NOCONC Current Status CNF/E1/39/AS

6 Eileen
Westenber

78 yrs | Female

Booking Status	Coach	Berth/WL	Berth Type	Catering	Concession
CNF/E1/40/WS	E1	No	Window	Service	NOCONC
	40		Side	Option	Current Status
				VEG	CNF/E1/40/WS