

Electronic Reservation Slip (ERS)



Booked From

JAIPUR JN (JP)

Start Date* 03-Nov-2025

Boarding At

JAIPUR JN (JP)

Departure* 17:35 03-Nov-2025

To

NEW DELHI (NDLS)

Arrival* 22:30 03-Nov-2025

PNR

2241485274

Train No./Name

12016 / AII NDLS SHATBI

Class

**EXECUTIVE CLASS
(EC)**

Quota

GENERAL (GN)

Distance

309 KM

Booking Date

04-Sep-2025 08:14:47 HRS

Passenger Details

#	Name	Age	Gender	Catering Service Option	Booking Status	Current Status
1.	MONTERRAT THOMA	70	F	VEG	CNF/E1/49/WINDOW SIDE	CNF /E1/49/WINDOW SIDE
2.	MARIA MERCEDES E	79	F	VEG	CNF/E1/50/AISLE	CNF /E1/50/AISLE
3.	MERCEDES XARTO P	78	F	VEG	CNF/E1/51/AISLE	CNF /E1/51/AISLE
4.	MIGUEL CASTELLVI	71	M	VEG	CNF/E1/52/WINDOW SIDE	CNF /E1/52/WINDOW SIDE
5.	MARIA DE LOS ANG	70	F	VEG	CNF/E1/53/WINDOW SIDE	CNF /E1/53/WINDOW SIDE
6.	MARIA ARGERICH M	69	F	VEG	CNF/E1/54/AISLE	CNF /E1/54/AISLE

Acronyms:

RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100006026738934

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 7,260.00
Catering Charges (Incl. of GST)	₹ 2,310.00
IRCTC Convenience Fee (Incl. of GST)	₹ 35.40
Travel Agent Service Charge	₹ 40.00
Total Fare (all inclusive)	₹ 9,645.40

PG Charges as applicable (Additional)

• Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646.

IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.

* The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.

In case of cancellation of the ticket, a refund code will be sent to the passenger's mobile number **9944078153** entered at the time of booking. **To receive the refund, passenger is required to provide this code to the agent who booked the ticket**. The code is valid for 30 days from the cancellation date.

AGENT DETAILS

Principal Agent Name:	CHOLAN TOURS PRIVATE LIMITED	Customer Care Contact:	919790033996
Customer care Email:	pandian@cholantours.com	RSP Name:	PANDIAN PANDIAN
RSP Id:	iag059900000		
RSP Address:	NO 4 ANNAI AVENUE VASANTH NAGAR EXTN, KOLLIDAKARAI SRIRANGAM, Srirangam H.O, TAMIL NADU - 620006		



- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number: PS25224148527411 Address: Indian Railways New Delhi

Supplier Information:

SAC Code: 996421 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA

Name: NA

Address:

Taxable Value: 6900

CGST Rate: 2.5%

CGST Amount: 0.0

SGST/UGST Rate:

SGST/UGST Amount:

IGST Rate: 5.0%

IGST Amount: 345.0

Total Tax: 345.00

Place of Supply: Rajasthan(8) **State Name/Code of Supplier:** Delhi/DL

INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
3. A clerkage charge of Rs.60 per passenger plus GST for AC Classes and Rs.60 per passenger for Non AC classes will be deducted if the ticket remains Waitlisted at the time of Cancellation/Charting.
4. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
5. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
6. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
7. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
8. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
9. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
10. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
11. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
12. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
13. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
16. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is necessary that the Bank Account used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts are found closed at the time of processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking ,cancellation and refund assistance , Please contact us at 14646 / 08044647999 /08035734999 or raise query at <https://query.irctc.co.in>
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries as well as for giving suggestions/filing complaints on Rail Madad.
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.

Electronic Reservation Slip (ERS)



Booked From

JAIPUR JN (JP)

Start Date* 03-Nov-2025

Boarding At

JAIPUR JN (JP)

Departure* 17:35 03-Nov-2025

To

NEW DELHI (NDLS)

Arrival* 22:30 03-Nov-2025

PNR

2441486763

Train No./Name

12016 / AII NDLS SHATBI

Class

EXECUTIVE CLASS
(EC)

Quota

GENERAL (GN)

Distance

309 KM

Booking Date

04-Sep-2025 08:33:30 HRS

Passenger Details

#	Name	Age	Gender	Catering Service Option	Booking Status	Current Status
1.	ANNA MARIA CIRCU	69	F	VEG	CNF/E2/37/WINDOW SIDE	CNF /E2/37/WINDOW SIDE
2.	TERESITA NIUBO R	62	F	VEG	CNF/E2/38/AISLE	CNF /E2/38/AISLE
3.	FRANCISCO JAVIER	60	M	VEG	CNF/E2/39/AISLE	CNF /E2/39/AISLE
4.	SUDHANSHU KUMAR	47	M	VEG	CNF/E2/40/WINDOW SIDE	CNF /E2/40/WINDOW SIDE

Acronyms:

RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100006026955239

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 4,840.00
Catering Charges (Incl. of GST)	₹ 1,540.00
IRCTC Convenience Fee (Incl. of GST)	₹ 35.40
Travel Agent Service Charge	₹ 40.00
Total Fare (all inclusive)	₹ 6,455.40



PG Charges as applicable (Additional)

• Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646.

IRCTC Convenience Fee & Agent Service Charges are charged per e-ticket irrespective of no. of passengers on the ticket.

* The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.

In case of cancellation of the ticket, a refund code will be sent to the passenger's mobile number 9944078153 entered at the time of booking. To receive the refund, passenger is required to provide this code to the agent who booked the ticket . The code is valid for 30 days from the cancellation date.

AGENT DETAILS

Principal Agent Name:	CHOLAN TOURS PRIVATE LIMITED	Customer Care Contact:	919790033996
Customer care Email:	pandian@cholantours.com	RSP Name:	PANDIAN PANDIAN
RSP Id:	iag059900000		
RSP Address:	NO 4 ANNAI AVENUE VASANTH NAGAR EXTN, KOLLIDAKARAI SRIRANGAM, Srirangam H.O, TAMIL NADU - 620006		

• Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number: PS25244148676311 Address: Indian Railways New Delhi

Supplier Information:

SAC Code: 996421 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA

Name: NA Address:

Taxable Value: 4600

CGST Rate: 2.5% CGST Amount: 0.0

SGST/UGST Rate: SGST/UGST Amount:

IGST Rate: 5.0% IGST Amount: 230.0

Total Tax: 230.00

Place of Supply: Rajasthan(8) **State Name/Code of Supplier:** Delhi/DL

INSTRUCTIONS:

1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
3. A clerkage charge of Rs.60 per passenger plus GST for AC Classes and Rs.60 per passenger for Non AC classes will be deducted if the ticket remains Waitlisted at the time of Cancellation/Charting.
4. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
5. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
6. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
7. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
8. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
9. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
10. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
11. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
12. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
13. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
16. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is necessary that the Bank Account used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts are found closed at the time of processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking ,cancellation and refund assistance , Please contact us at 14646 / 08044647999 /08035734999 or raise query at <https://equery.irctc.co.in>
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries as well as for giving suggestions/filing complaints on Rail Madad.
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.

Electronic Reservation Slip (ERS)- B2B



Boarding From

JAIPUR JN (JP)

Departure* 17:35 03-Nov-2025

TO

NEW DELHI (NDLS)

Arrival* 22:30 03-Nov-2025

PNR

2142326044

Train No./Name

12016/AII NDLS SHATBI

Class

Executive Class (EC)

Quota

GENERAL (GN)

Distance

309 KM

Ticket Printing Time

18-Sep-2025 18:40:47 Hrs

Passenger Details

#	Name	Age	Gender	Booking Status	Current Status	Food Choice
1	JORDI TRAUS OLAY	66	M	CNF/E2/41/Window Side	CNF/E2/41/Window Side	Veg
2	JOAN VIDAL VILAR	68	M	CNF/E2/42/Aisle	CNF/E2/42/Aisle	Veg
3	DAVID PRIEGO	53	M	CNF/E2/43/Aisle	CNF/E2/43/Aisle	Veg

Acronyms: RLWL: REMOTE LOCATION WAITLIST
RSWL:ROAD-SIDE WAITLIST

PQWL: POOLED QUOTA WAITLIST

भारतीय रेल यात्रा की लागत का औसतन केवल 57% वसूल करती है।

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare	₹ 4,785.00
IRCTC Convenience Fee (Incl. of GST)	₹ 35.40
Travel Agent Service Charge	₹ 40.00
Travel Insurance Premium (Incl. of GST)	₹ 1.35
PG Charges	₹ 48.20
Total Fare (all inclusive)	₹ 4,909.95



PG Charges as applicable (Additional) (In case of Non RDS, and B2C)

IRCTC Convenience Fee is charged per e-ticket irrespective of the number of passengers on the ticket.

In case of cancellation of the ticket, a refund code will be sent to the passenger's mobile number **9944448772** entered at the time of booking. **To receive the refund, passenger is required to provide this code to the agent who booked the ticket.** The code is valid for 30 days from the cancellation date.

Agent Details

Principal Agent Name:	CSC E GOVERNANCE SERVICES INDIA LIMITED	Customer Care Contact:	7092883458
Customer care Email:	anbusuccess369@gmail.com	RSP Name:	ANBARASI
RSP Id:	WCSCEG345773		
RSP Address:	NO 78 BALARAJAMMAL ILLAM KEELA STREET MELUR SRIRANGAM TRICHY		

• Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.



IRCTC OR ITS AFFILIATES NEVER ASK FOR YOUR **PERSONAL BANK OR SECURITY DETAILS**

PLEASE BE AWARE IF ANYONE IS ASKING FOR YOUR **ATM PIN / OTP / CVV NUMBER**



www.irctc.co.in | 100

Indian Railways GST Details:

Invoice Number: PS25214232604411 Address : Indian Railways New Delhi

Supplier Information:

SAC Code: 996421 GSTIN: 07AAAGM0289C1ZL

Recipient Information:

GSTIN: NA
Name: NA Address:

Taxable Value: 3457
CGST Rate: 2.5% CGST Amount: 0
SGST/UGST Rate: 2.5% SGST/UGST Amount: 0
IGST Rate: 5.0% IGST Amount: 172.50

Total Tax: 172.50

Place of Supply: Rajasthan (8) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

- 1. Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government, District Administrations, Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph /Credit Cards issued by Banks with laminated photograph/Unique Identification Card " Aadhaar" , m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/Driving Licence from the " Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in " Uploaded Document" section will not be considered as a valid proof of identity).
- 2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart and will be allowed to board the train.
- 3. Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
- 4. Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (c)TRAVEL IN LOWER CLASS. This original certificate must be sent to **GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar, New Delhi- 110029**, after filing TDR online within prescribed time for claiming refund. **NOTE: Attached ERS(instruction part) for your reference. Please do the needful on the urgent basis.**
- 5. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- 6. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
- 7. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
- 8. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under ' Find NGet Agents' option.
- 9. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
- 10. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
- 11. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
- 12. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 13. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
- 14. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
- 15. The printed Departure and Arrival Times are liable to change. Please check correct departure, arrival from Railway Station Enquiry or dial 139 or SMS RAIL to 139.

Contact us on: - <https://equery.irctc.co.in> OR 24*7 Hrs Customer Support at 14646 / 08044647999 /08035734999

अगर आप ऑनलाइन ठगी के शिकार हैं

If you are a victim of cybercrime



Helpline No. 1930

and register your complaint at

www.cybercrime.gov.in